

SOLAR ENERGY CORPORATION OF INDIA

No. SECI/CS/ILL/

11th November 2013

NOTICE INVITING TENDER

Sub: Inviting the quotations for providing 50 Mbps Internet Connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) AND 1 PRI line at Solar Energy Corporation of India, NBCC Plaza, Tower-1, 04th Floor, Saket, New Delhi – 110 017.

‘Sealed Bids’ are invited from leading service providers operating in India **for providing 50 Mbps Internet Connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre) and 1 PRI line with required hardware/CPE.** The tender notification can also be downloaded from the website www.seci.gov.in. The tender bids duly filled in all respect enclosing necessary documents may be addressed to the Company Secretary, Solar Energy Corporation of India, NBCC Plaza, Tower-I, 04th Floor, Saket, New Delhi – 110 017 on or before **20th November, 2013 till 16:00 hrs.** The terms and conditions of the tender are enclosed as per **Annexure-I.** The envelope of the Bid shall be superscripted with **“Quotation for 50 Mbps internet leased line and 1 PRI line”.**

FOR SOLAR ENERGY CORPORATION OF INDIA

**(P.S.R.Murthy)
Company Secretary**

Terms and Conditions

1. The Service Provider should have valid Class A Licence for ISP and Voice Licence issued by DOT.
2. Photocopy of document showing ISP License No. (With Date) for the provision of Internet Service issued by Government of India to be enclosed.
3. Sales Tax registration certificate indicating also the TIN number of the firm.
4. Copy of PAN No.
5. The Service Provider should provide all operation, service and maintenance (inclusive of their hardware)
6. Address, Contact Person, Phone, Tele Fax / E-mail of Offices with residential contact information during holidays.
7. The quotes should clearly indicate the different components of the total charges recurring (annual) and non-recurring (one time) for bandwidth and PRI Line along with equipment supplied and terms of payment i.e. whether quarterly/ half-yearly/ annual or one time (if any). The bidder should quote in the formats annexed for ILL & PRI.
8. Every bid document should be signed and stamped by authorized signatory.
9. The contract shall be initially for a period of two years to be extended on mutually agreed terms and conditions.
10. SLA Commitment 99.5% uptime assured.
11. The bidder will be responsible for undertaking any civil/electrical work etc., involved from commissioning to the completion of the project, at his cost.
12. The Service Provider will be responsible for the comprehensive maintenance of the system for the entire period contract. The ISP will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly by him.
13. Uptime shall be calculated as $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$. Deduction in payment will be made for downtime in the quarterly bills raised by the Service Provider.

14. The services shall be provided 24 hours & 7 days in a week. The response time for attending the faults will be four hours (Maximum) after they are reported to the Service Provider. The Service Provider will rectify the faults within 24 hours failing which; the Service Provider will arrange temporary replacements.
15. SECI will not purchase any hardware and firm will have to provide all the required hardware like ROUTER, MODEM, PRI Card etc. SECI will not be responsible for any damages to these items being complete maintenance lies with the bidder.
16. **SECI reserves the right to cancel the contract with-one month notice.**
17. The quotation must be valid for minimum 90 days from the date of submission of quotation.
18. Taxes, duties, levies, must be quoted in clear terms separately. If the taxes are not mentioned separately, it will be presumed that the rates quoted are inclusive of all taxes.
19. **Delivery:** Preferably immediate. In case there is any specific schedule of delivery on the part of bidder, which should be clearly mentioned.
20. If any eligible wishes to inspect the office premises and/or wish to have clarifications on the requirement, the same can be facilitated before the above date on any working day with prior appointment.
21. SECI reserves the right to accept or reject any or all the offers either fully or partly without assigning any reasons and is not bound to accept the lowest bid since due weightage shall be given to several factors besides the financial bid.
22. **TENDERS RECEIVED AFTER STIPULATED DATE & TIME SHALL NOT BE CONSIDERED.**

ILL Commercial Format

Product	One time Charges	Fixed Annual Recurring Charges
50 Mbps Internet Connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre)		
Taxes @		
Total		

Signature of Bidder

Name

Designation

Date

Seal

PRI COMMERCIALS

Monthly Plan Charges		
Free usage		
Calling Details	Rates	Pulse
Local Calling		
STD Calling		
ISD		

Note: the bidders to furnish different plans as can be extended i.e. calls on same network / other networks.

Signature of Bidder

Name

Designation

Date

Seal