

SCOPE OF WORK

- a. Provide 2 Mbps (1:1) internet bandwidth on annual basis. The Internet (Bandwidth) links have to be commissioned at SECI 10 MW plant at Badi Sid, Bap, Jodhpur, Rajasthan.
- b. The bidder should furnish Internet Bandwidth Utilization/performance reports on a quarterly basis.
- c. 8 public IPs will be provided with the link.
- d. Any hardware required such as Router/L3 device for set up connectivity should be provided by service provider.

Service Level:

- a. Working days: Seven days a week (Monday to Sunday)
- b. Helpdesk Support (with preferably trouble ticketing/toll free number): 24X7X365
- c. Performance Reports: Quarterly
- d. Dedicated Account Management Team: Single point of contact for service requirements such as ordering, implementation, operations and billing.
- e. All the delivered hardware will be owned by the Service Provider during the entire period of the contract.

Technical Specifications:

Sl. No.	Item Name	Particulars
1	Type of Link	Managed ILP (1:1)
2	Capacity/Bandwidth	2 Mbps (one connection)
3	Last Mile connectivity	RF (Radio Frequency)
4	Uptime	98.5%
5	Public IP Pool	Minimum 8 IP (IPV-4) Address
6	Place of Installation	SECI 10 MW plant, Badi Sid, Bap, Jodhpur, Rajasthan
7	Delivery	Duration for commissioning of the link after placement of the LoA Within 45 days.